



Field Service Technician

Tech Systems of Canada, Inc. GTA- Toronto, ON

General Description

The successful candidate must have experience with complex electronic security systems installations and repairs to include access control, video security, infant protection, intrusion, and perimeter detection systems. Most work is completed during a normal 8 hour day but all employees must be available 24/7, 365 to meet our commitment to response time and functionality of your clients' systems. There will be after-hour and weekend on call rotations. Compensation commensurate with experience.

What We Offer:

- Employee Owned Company
- Retirement Plan (**ESOP**)
- Medical Insurance
- Dental Insurance
- Vision Insurance
- Life Insurance
- Great Company Culture
- Excellent Training Program (We Pay for your Certifications)

Requirements, Education and Experience:

- Technical background in Video security systems, Access control, and Electronic Technology (low voltage).
- Understanding of job safety practices.
- At least 2 years' experience servicing Commercial Access Control, CCTV, and related Security Systems.
- High school diploma, plus vocational training or equivalent.
- Experience Software House Certification preferred.

Position Responsibilities and Expectations

- Responds to and handles all service calls within their assigned area with objective of restoring system to full functionality.
- Ensures that all assigned service calls are handled properly in accordance with Tech Systems' policies and procedures and are timely completed.
- Assists with other technical support issues, as needed.
- Attends to other matters and duties necessitated by operations in his/her area and/or assigned by the Regional Manager or executive staff of Tech Systems.

Systems Related Knowledge:

- Software House, S2 AMAG, GE Security, Casi, Honeywell, Lenel and/or IDenticard hardware and software installation experience are a must.
- Must have video security systems and camera installation experience.
- Hugs Infant Protection system experience.
- Familiarity with NVR's and analytics.
- Relay logic and troubleshooting of systems cable and devices.
- Familiar with electric lock hardware installation.
- Strong Microsoft Windows skills.
- Understand and interact with LAN systems as a part of an overall security installation.
- Understand low voltage permit requirements and local code restrictions dealing with electronic system installations.

Employment Requirements:

- Must have valid driver's license.
- Must be able to travel up to 5% of the time.
- Must be able to work nights and weekends, if required.
- Must pass background and security checks.

Demands and Working Conditions

This job requires regular physical activity including but not limited to, walking, standing, climbing, stopping, lifting objects weighing up to 75 pounds or more, and using hands to manipulate, install, or disassemble objects.

Tech Systems of Canada, Inc. is a leading provider of integrated security solutions for a diverse range of national and international clients. Since 1987, we have specialized in the design, integration and ongoing support services of electronic security products and business solutions for compliance, liability prevention, process applications and asset protection. Our goal is to set the standard for performance and reliability in the markets we serve through a combination of leading expertise and a commitment to customer service above and beyond what is offered by anyone else in the security industry. Tech Systems is proud to be 100% employee-owned with our Corporate office located in metro Atlanta and 280 employees spread out across the US and Canada to meet our client expectations.

Location for this Position is in Ontario, Canada, GTA is preferred, with some travel outside when required.

Availability: Immediately

Please submit your resume to: hr@techsystemsinc.com

To learn more about us, please visit at website at <http://www.techsystemsinc.com/>.