



TSI and CriticalArc Partnership Delivers SafeZone to Help Healthcare Organizations Protect Staff Amid Rise in Workplace Violence

Personal safety of medical staff will be greatly enhanced, regardless of location

DENVER, COLORADO, May 9, 2022 – A partnership agreement between Tech Systems Inc (TSI) and CriticalArc will provide healthcare organizations more powerful options to protect their staff through optimized response to workplace violence incidents.

The agreement between the two companies means [TSI](#) will offer CriticalArc's award winning [SafeZone](#) technology to its base of over 1,000 customers across the US, with an initial focus on healthcare clients, followed by other vertical markets.

For the first time, TSI customers will have a real-time view of all incidents, the resources available to assist, and the means to coordinate an optimal response for their staff. Other benefits will include mass and targeted communications, tip reporting, and geo-locating staff when they request assistance. This will make it easy for organizations to connect with and respond to their people.

Unlike a typical staff duress system, SafeZone provides [Safety Everywhere™](#), allowing organizations to protect their people wherever they have a duty of care: on campus and in buildings, in parking areas, in community clinics, and for individuals travelling or working in the community. Ensuring that healthcare workers feel safe and are confident wherever they are, translates to better retention and reduced costs.

TSI provides customers with unconditional 24/7 support and has built a reputation for fanatical customer service, bringing subsystems together through planning, design, and project implementation, and service-centric solutions from its team members across the US.

“TSI and CriticalArc are both focused on providing unparalleled customer success, and our expertise, capabilities and values are perfectly aligned,” says Wayne Smith, TSI President. “SafeZone has delighted customers and attained industry-leading retention rates. With exceptionally high customer engagement, the technology has overcome the pitfalls that have limited the value of traditional staff duress and lone-worker safety solutions. We are very excited that SafeZone gives our customers game-changing operational capabilities that will generate immediate value.”

Darren Chalmers-Stevens, Chief Operating Officer, CriticalArc welcomed the close alignment between the two companies.

“We are focused on addressing the rise in workplace violence by giving organizations the tools to improve employee safety, incident response, security team co-ordination, and wellbeing. We are delighted to be working with TSI to bring the benefits of SafeZone to even more customers across the US.”

—Ends—

Media Contacts

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About Tech Systems

Tech Systems is an employee-owned enterprise that brings the customer-centric approach to a new level. Through their [F.O.C.U.S.™ Support Services](#), Tech Systems is able to mitigate security risks with guaranteed results. These support services include preventative maintenance, training, and guaranteed onsite response times. As an ISO-9001 certified organization, their performance is also audited by a third party. Since 1987, Tech Systems has been providing quality security solutions with customer service at the forefront.

Social Media Links:

<https://www.linkedin.com/company/tech-systems>

<https://www.facebook.com/tsifocus/>

https://twitter.com/TSI_FOCUS

About CriticalArc

CriticalArc provides [SafeZone®](#), the unified safety, security and emergency management solution that helps large organizations keep their people safe and respond more effectively to critical incidents so they can fulfil their duty of care and mitigate risks. SafeZone fundamentally transforms the ability to manage personal safety, security, and emergency situations so organizations can respond faster and more effectively to protect their most important asset, their people. Through real-time visualization, communications, and response coordination, SafeZone streamlines operations, is easy to use and quick to deploy. For more information on CriticalArc and SafeZone, please go to www.criticalarc.com, email marketing@criticalarc.com or call +1-800-985-9402.

Social Media Links:

LinkedIn: <https://www.linkedin.com/company/criticalarc>

Twitter: @CriticalArc

Facebook: <https://www.facebook.com/safezoneapp>